

**OFFICE OF THE ATTORNEY GENERAL
5-YEAR STRATEGIC PLAN
FOR THE FISCAL YEARS 2022 - 2026**

OFFICE OF THE ATTORNEY GENERAL

1. Comprehensive Mission Statement:

The mission of the Office of the Attorney General (AGO) is to represent the public interest of the State of Mississippi, public officials and governmental departments, agencies, boards, and commissions; handle criminal appeals for the State and to issue legal opinions that interpret state law.

2. Statement of Agency Philosophy

As employees of the state's chief legal officer and advisor, AGO staff are to carry out the responsibilities of the Office of Attorney General in a manner that is consistent with the laws and Constitutions of the United States and the State of Mississippi, to enforce these laws while balancing the interests of the public and the interests of the governmental agencies we represent to the greatest extent possible, to treat every citizen with proper decorum and respect in the fulfillment of our duties of state representation, to assist agency clients with proper functioning by providing our client agencies with sound legal representation and to provide an assertive defense when necessary and appropriate, and to provide for the general protection of the citizens of the State of Mississippi against malfeasors.

3. Relevant Statewide Goals and Benchmarks

Public Safety and Order

Statewide Goal #1: To protect the public's safety and operate a fair and effective system of justice

Relevant Benchmarks #1:

- Percentage of convictions after indictment
- Minimum affirmations of criminal convictions
- Caseload per attorney
- Caseload per investigator
- Number of days to close a case not resulting in charges

Government and Citizens

Statewide Goal #2: To create an efficient government and an informed and engaged citizenry that helps to address social problems

Relevant Benchmarks #2:

- Cost of supportive services as percentage of budget

- Response time to consumer complaints
- Processing time for Crime Victim Compensation requests
- Average Crime Victims Compensation award
- Average Sexual Assault Exam payment amount
- Cost savings to state agencies for legal services provided
- Number of citizens trained on cyber crimes, domestic violence, vulnerable person abuse, consumer fraud, election fraud, etc.

4. Overview of the Agency 5-Year Strategic Plan:

The Office of the Attorney General (AGO) is continually challenged to provide and maintain the current high quality and level of legal services in traditional areas such as representation of state officials and state agencies, criminal appellate work, and consumer protection while concurrently adapting to newly identified areas of concern such as the protection of the especially vulnerable segment of the State -- our children and elderly citizens and providing advocacy on their behalf -- and investigating and prosecuting the so-called "high tech" crimes including identity theft.

Activity of the AGO is primarily response-oriented in that cases are managed that have their origins in circumstances outside the influence or input of the agency. Thus, being able to accurately predict the caseload in any year is difficult, if not impossible. With that uncertainty comes an accompanying difficulty in determining the staffing requirements to efficiently and effectively perform the duties necessary for the best possible service to Mississippians. Like any large legal firm, the ability to hire and retain talented, dedicated and knowledgeable employees is directly proportional to the success of representation of clients. In the case of the AGO, those clients are the citizens of Mississippi.

Over the past decade, the AGO has experienced a steady increase in its caseload and in the complexity of lawsuits against state agencies and public officials, especially in employment grievance appeals and lawsuits, appeals of state agency regulatory decisions, and civil rights cases involving law enforcement personnel. Continued criminal activities of various types in the State of Mississippi result in a heavy caseload for both attorneys and investigators in divisions with jurisdiction in these areas. The caseload of the attorneys dealing with criminal appeals and habeas corpus litigation continues to be heavy and growing. Additionally, the escalating problems of widespread drug trafficking and increased insurance fraud require additional manpower and specialized training and equipment to secure sufficient evidence for indictments and convictions.

Thus, over the next five (5) years, this agency foresees a need for additional workforce to handle the increased caseload and uncertainty of potential caseload as well as to provide support in Litigation, Opinions, Insurance Integrity

Enforcement, and Other Mandated Programs. Also, the AGO's ability to hire and retain experienced staff in competition with both the private sector and other governmental agencies demonstrates a need for additional funding for salary increases. As funding becomes available, vacant positions will be filled. Divisions funded through federal and other source funds will be kept properly staffed through mid-year escalation and the normal budget request process.

5. External/Internal Assessment

1. Additional responsibilities mandated by State or Federal Legislative action
2. Residual and long-term effects of the pandemic of COVID-19
3. Passage of federal legislation to authorize Medicaid Fraud Control Units to investigate all federally funded mandated health care programs
4. Increase in the number of state agencies, boards, or commissions represented by this agency
5. Significant increase in civil suits filed against the State of Mississippi.
6. Specific rulings from the Courts which adversely impact a specific "type" of case handled within the agency
7. Decrease in federal funding for Medicaid Fraud Control Unit
8. Significant increase in number of Mississippi prosecutors or others served through Prosecutors Training Division
9. Continuing decreases in General Funds appropriated by the Legislature to perform statutorily mandated programs formerly funded through fee assessments including Prosecutor Training, Cyber Crime, Vulnerable Persons, Child Desertion, Domestic Violence, Law Enforcement Officers and Firefighters Disability, Children's Advocacy Centers, Motorcycle Officer Training, and Crime Victim Compensation
10. Significant increases in medical costs and claims received for crime victims
11. High turnover rate resulting in a failure to retain experienced attorneys, investigators, and program and support staff

5.(A) Internal Management System Used to Evaluate Agency's Performance

1. Processes are being automated to accurately track program measures and outputs, including the preparation for the implementation of a new case management system.
2. Yearly budgets are distributed by program/sub-program.
3. Semi-annual meetings are held to assess whether each program area is on target with set program objectives, outcomes, and efficiencies. Action is taken to remedy any problems and flexibility is given in the implementation of the process to make any necessary adjustments.
4. Organizational chains of command are observed to ensure that division head is aware of all activity within each specific unit in order to monitor efficiency and effectiveness.

5. Performance Measures are reviewed by division head and modified as needed.
6. Annual meetings are held with division heads to ensure that management and employees understand what the desired results and/or outcomes are in order to be successful.
7. Short-term performances have been developed which more effectively focus on the agency's long-term objectives.
8. Internal audit procedures are being developed for performance measures for all programs.

6. Agency Goals, Objectives, Strategies and Measures by Program for FY 2022 through FY 2026:

The following goals, objectives, strategies and measures by program apply to fiscal years 2022, 2023, 2024, 2025 and 2026. As programs and state and/or federal laws change, adjustments will be made.

Program 1: Supportive Services

GOAL A: Provide administrative and technical support in the areas of management (planning, organizing and staffing), finance, personnel, accounting, budgeting, grant management and reporting, information systems, purchasing, payroll, internal auditing, maintenance of law library, and management of all legal contracts

OBJECTIVE A.1. Provide the necessary administrative support for the Office of the Attorney General to perform its mandated functions as the Chief Legal Officer of the State of Mississippi as cost efficiently, timely, and equitably as possible

Outcome: Cost of Supportive Services as a percentage of the total agency budget

A.1.1. STRATEGY: Prepare annual legislative, information system, and personnel budgets and maintain financial data to account for budget and actual expenditures by program as well as Generally Accepted Accounting Principles (GAAP) Packets and related information for inclusion in the Comprehensive Annual Financial Report

Output: Provide accurate, comprehensive reports and information to designated entities no later than due date

A.1.2. STRATEGY: Manage and administer grants as necessary

- Output:* Ensure adherence to grant requirements
- Output:* Fulfill reporting requirements as dictated by the grant
- Efficiency:* Offset costs of various programs with other than State funds
- Efficiency:* Utilize grant funds to assist in the start-up of new programs and expansion of existing program

A.1.3. STRATEGY: Plan, develop, implement and support computer systems, including both hardware and software residing on a Local/Wide Area Network

- Output:* Provide taxpayers access to public information through maintenance of agency website
- Output:* Allow state and local entities, officials, and their attorneys access to the Opinions Database
- Output:* Provide computer software, hardware, network, and systems necessary for the Office of the Attorney General to perform its mandated duties and responsibilities
- Efficiency:* Timely and efficient implementation and support

A.1.4. STRATEGY: Process purchase orders, payment vouchers, invoices, cash receipts, travel vouchers, and SPAHRS regular, contractual and travel payrolls

- Output:* Number of invoices generated
- Output:* Number of cash receipts
- Output:* Number of assets inventoried
- Explanatory:* Invoices generated contingent on State Agency Contracts

GOAL B: Administer the Law Enforcement Officers and Fire Fighters Disability Benefits Trust Fund

OBJECTIVE B.1. Review claims and, if approved, make disability payments equal to 34% of the covered individual's regular base salary at the time the injury occurred, until such time as the individual returns to work or receives the maximum benefit allowed set forth in statute

- Outcome:* Percentage of all Law Enforcement Officers and Fire Fighters Disability Benefits Trust Fund claims approved

B.1.1. STRATEGY: Review and approve/disapprove claims received in accordance with Standard Operating Procedures making payments as appropriate

Output: Number of claims received

Output: Number of claims approved

Efficiency: Accuracy of dispositions (approvals/disapprovals) upon review to total claims processed

Explanatory: Documentation from outside sources

Program 2: Training

GOAL A: Provide continuing legal education and technical assistance training for Mississippi's state, county, municipal and youth court prosecutors. (Section 37-26-1, Miss. Code Ann. (1972) and Section 43-21-117, Miss. Code Ann. (1972)) in order to enhance criminal justice services for the citizens of Mississippi

OBJECTIVE A.1. Provide Mississippi prosecuting attorneys with critical, applicable and timely continuing legal education focused on prosecutor-specific topics not otherwise available within the state

Outcome: Ratings of training presentations by participants

A.1.1. STRATEGY: Offer training opportunities to all prosecutors during Fall and Spring Prosecutors' Training sessions

Output: Number of training sessions conducted

Output: Number of participants trained

Output: Number of participants who retain membership in the Bar

Efficiency: Cost of training for each prosecutor compared to availability from the private sector

Explanatory: Costs of travel, lodging and materials

Explanatory: Variation of subject matter depending upon Legislative action and court decisions

GOAL B: Provide training for criminal investigators, victim assistance coordinators, and worthless check unit personnel to enhance their support of the criminal justice system of Mississippi

OBJECTIVE B.1. Provide applicable, timely and focused training to criminal justice technical support staff in order to strengthen their positive impact on prosecutorial success within the criminal justice systems of Mississippi

Outcome: Ratings of training presentations by participants

B.1.1. STRATEGY: Offer training opportunities to all criminal justice support staff through a series of training sessions conducted throughout the year

Output: Number of individuals trained

Output: Number of Certified Law Enforcement Officer investigators capable of performing their duties according to set standards as a result of the training process

Efficiency: Cost of training for each prosecutor compared to availability from the private sector

Explanatory: Costs of travel, lodging and materials

Explanatory: Variation of subject matter depending upon Legislative action and court decisions

GOAL C: Implement and train end users on the statewide CRIMES Case Management System for District Attorneys' offices

OBJECTIVE C.1. Train staffs of the District Attorneys' offices throughout the state on how to work with the CRIMES Case Management System

Outcome: Rating of presentation by participants

C.1.1. STRATEGY: Incorporate CRIMES training into the regularly scheduled support staff training programs

Output: Number of employees receiving certification of training in the CRIMES system

Efficiency: Cost of implementing CRIMES system state-wide within the District Attorneys' offices

Explanatory: Periodic updates of the system through software improvements

Program 3: Litigation

The primary purpose of the Attorney General's Litigation Program is to manage all litigation, both criminal and civil, on behalf of the State and its agencies, officials and employees in a timely and professional manner (Section 7-5-1, Miss. Code Ann. (1972)), and to maintain a docket of such cases.

GOAL A: Represent the State in all direct criminal appeals, post-conviction review, federal habeas corpus, and other criminal proceedings in the Supreme Court of

Mississippi, the Fifth Circuit Court of Appeals, the United States District Courts for Mississippi and on certiorari to the Supreme Court of the United States

OBJECTIVE A.1. Provide effective full-service legal representation for the State of Mississippi in criminal case appeals and extradition matters

Outcome: Percentage of affirmations of criminal convictions attained

A.1.1. STRATEGY: Provide expert representation for the State in all direct criminal appeals, post-conviction reviews and extradition matters

Output: Number of criminal appeals received

Output: Number of criminal appeals filed

Output: Number of miscellaneous responses filed

Output: Number of oral arguments delivered

Output: Number of Certiorari Petitions filed

Output: Number of extraditions processed

Output: Number of extradition appeals

Output: Number of extradition hearings

Output: Number of cases open

Efficiency: Average caseload per attorney

Explanatory: Actions antecedent to AGO involvement in the litigation

Explanatory: Congressional actions, Legislative actions or court decisions

OBJECTIVE A.2. Provide full-service legal representation for the State of Mississippi in matters of death penalty review

Outcome: Percentage of death penalty review cases affirmed

A.2.1. STRATEGY: Provide effective representation for the State in matters involving death penalty review

Output: Number of death penalty appeals - briefs, responses and motions -filed

Output: Number of death penalty arguments and hearings conducted

Output: Number of death penalty review cases open at any time

Efficiency: Average caseload per attorney

Explanatory: Actions antecedent to AGO involvement in the litigation

Explanatory: Congressional actions, Legislative actions or court decisions

OBJECTIVE A.3. Provide full-service legal representation for the State of Mississippi in all non-death penalty Federal Habeas Corpus cases

Outcome: Percentage of appeals for relief in Federal Habeas Corpus cases denied.

A.3.1. STRATEGY: Provide effective representation for the State in all non-death penalty Federal Habeas Corpus cases

Output: Number of briefs, responses and motions filed

Output: Number of arguments and hearings

Output: Number of cases open at any time

Efficiency: Average caseload per attorney

Explanatory: Actions antecedent to AGO involvement in the litigation

Explanatory: Congressional actions, Legislative actions or court decisions

GOAL B: Provide trial and appellate legal representation to the State, State agencies and boards, and State officials and employees, which are being sued in their official and individual capacities, through hearings, trials and appeals in cases as varied as discrimination, personal injury, and administrative actions in all state and federal courts and provide legal representation for the State in Section 1983 Prisoner cases

OBJECTIVE B.1. Provide effective trial and appellate legal representation in lawsuits brought against governmental agencies, officials and employees

Outcome: Percentage of cases won, penalties reduced or avoided, resignations of liable parties or other favorable outcomes as a result of legal action

B.1.1. STRATEGY: Provide expert legal representation to governmental agencies, officials and employees in lawsuits brought against them

Output: Number of cases opened

Output: Number of cases closed

Efficiency: Average caseload per attorney

Explanatory: Actions antecedent to AGO involvement in the litigation

Explanatory: Congressional actions, Legislative actions or court decisions

OBJECTIVE B.2. Provide legal representation for the State Section 1983 Prisoner cases

Outcome: Percentage of cases won, penalties reduced or avoided, resignations of liable parties or other favorable outcomes as a result of legal action

B.2.1. STRATEGY: Provide effective representation for the State and its subdivisions in all matters pertaining to Section 1983 Prisoner cases

Output: Number of cases opened

Output: Number of cases closed

Efficiency: Average caseload per attorney

Explanatory: Actions antecedent to AGO involvement in the litigation

Explanatory: Congressional actions, Legislative actions or court decisions

Program 4: Opinions

GOAL A: Respond to all requests for Official Attorney General Opinions in a timely manner, in accordance with Section 7-5-25, Miss. Code Ann. (1972)

OBJECTIVE A.1. Provide accurate and timely responses to all requests for Official Attorney General Opinions as they are received

Outcome: Percentage of opinion requests assigned to attorneys within three days or less

Outcome: Percentage of opinion requests completed within 30 days or less

A.1.1. STRATEGY:

Output: Number of opinions written

Efficiency: Average number of opinions per attorney

Explanatory: Number of attorneys on staff

Explanatory: Number of opinion requests received

Program 5: State Agency Representation

GOAL A: Provide day-to-day legal representation of state agencies in accordance with Section 7-5-1, et seq., Miss. Code Ann. (1972) and Section 173 of the Mississippi Constitution

OBJECTIVE A.1. Provide day-to-day legal representation of state agencies

Outcome: Percentage of good/excellent ratings for legal services

A.1.1. STRATEGY: Provide day-to-day legal representation of state agencies on a contractual basis

Output: Number of state agencies represented

Output: Number of attorneys representing state agencies

Efficiency: Estimated cost savings for state agencies

Explanatory: Number of state agencies requesting representation

Explanatory: Number of staff requested by or assigned to represent state agencies

Program 6: Insurance Integrity Enforcement

GOAL A: Investigate and prosecute claims of insurance abuses and crimes involving insurance, in accordance with Section 7-5-301 through Section 7-5-311, et. Seq., Miss Code Ann. (1972).

OBJECTIVE A.1. Investigate and prosecute Workers' Compensation insurance fraud

Outcome: Percentage of positive results of Workers' Compensation fraud cases

A.1.1. STRATEGY: Investigate and successfully prosecute Workers' Compensation fraud

Output: Number of Workers' Compensation fraud complaints received

Output: Number of Workers' Compensation fraud complaints remanded (no cases opened)

Output: Number of Workers' Compensation fraud open cases

Output: Number of Workers' Compensation fraud charges/indictments

Efficiency: Average caseload per investigator

Explanatory: Number of investigators
Explanatory: Number of referrals received
Explanatory: Type, quality and complexity of complaints

OBJECTIVE A.2. Investigate and prosecute Other Insurance fraud

Outcome: Percentage of positive results of other insurance cases

A.2.1. STRATEGY: Investigate and successfully prosecute Other Insurance fraud

Output: Number of Other Insurance complaints received
Output: Number of Other Insurance complaints remanded (no cases opened)
Output: Number of Other Insurance open cases
Output: Number of Other Insurance fraud charges/indictments
Efficiency: Average caseload per investigator
Explanatory: Number of investigators
Explanatory: Number of referrals received
Explanatory: Type, quality and complexity of complaints

Program 7: Other Mandated Programs

The purpose Other Mandated Programs is to investigate and prosecute all illegal activities relating to Medicaid fraud, elder abuse/neglect/exploitation, drug trafficking, and misconduct of public officials and business enterprises. In addition, assistance is provided to United States Attorneys, district attorneys, and federal and local law enforcement agencies in the performance of their duties. Other Mandated Programs addresses domestic violence, human trafficking, juvenile prevention, intervention, and juvenile justice alternatives. The Program is also involved in the war on drugs by utilizing the State's asset forfeiture statutes and providing prosecutors and law enforcement officers with pre-arrest asset investigative assessments and post-arrest legal and prosecutorial assistance.

GOAL A: Investigate and prosecute fraud committed by Medicaid providers and abuse, neglect, and financial exploitation perpetrated upon vulnerable persons who are residents or patients in health care facilities in accordance with Section 43-13-219, Miss. Code Ann. (1972)

OBJECTIVE A.1. Investigate and prosecute crimes of Medicaid fraud

Outcome: Percentage of Medicaid fraud convictions vs. dispositions

A.1.1. STRATEGY: Investigate and successfully prosecute Medicaid fraud committed by providers

Output: Number of Medicaid fraud complaints received
Output: Number of Medicaid fraud cases opened
Output: Number of Medicaid fraud charges/indictments
Output: Number of Medicaid fraud convictions obtained
Output: Amount of Medicaid fraud restitution, civil penalties and investigative costs recovered
Efficiency: Average caseload per investigator
Explanatory: Number of investigators
Explanatory: Type, quality and complexity of complaints

OBJECTIVE A.2. Investigate and prosecute crimes of abuse, neglect and financial exploitation perpetrated against vulnerable persons who are residents or patients in health care facilities

Outcome: Percentage of Medicaid abuse convictions vs. dispositions

A.2.1. STRATEGY: Investigate and successfully prosecute Medicaid abuse, neglect and financial exploitation in health care facilities

Output: Number of Medicaid abuse complaints received
Output: Number of Medicaid abuse cases opened
Output: Number of Medicaid abuse charges/indictments
Output: Number of Medicaid abuse convictions obtained
Efficiency: Average caseload per investigator
Explanatory: Number of investigators
Explanatory: Type, quality and complexity of complaints

GOAL B: Conduct official investigations in accordance with Section 7-5-59, Miss. Code Ann. (1972), which details white-collar crime and official corruption and assisting district attorneys and local law enforcement officials in the performance of their duties; and impanel a statewide grand jury to investigate and charge large-scale drug offenders in accordance with Section 13-7-1, et seq., Miss Code Ann. (1972).

OBJECTIVE B.1. Investigate and prosecute white-collar criminals and large-scale drug offenders

Outcome: Percentage of defendants convicted after indictment

B.1.1. STRATEGY: Investigate and successfully prosecute white-collar criminals and large-scale drug offenders

Output: Number of complaints received
Output: Number of investigations opened
Efficiency: Average number of days to close a case not resulting in charges
Efficiency: Average caseload per investigator
Explanatory: Number of investigators
Explanatory: Type, quality and complexity of complaints
Explanatory: Actions antecedent to AGO involvement

GOAL C: Investigate and prosecute high technology crime in accordance with Section 7-5-59, Miss. Code Ann. (1972) to provide a safe electronic environment in Mississippi for the communication of information, ideas and commercial transactions and protect children from the dangers of those who would use the internet to harm them

OBJECTIVE C.1. Investigate and prosecute high technology crimes

Outcome: Minimum percent of convictions after indictment

C.1.1. STRATEGY: Investigate and successfully prosecute high technology crimes including possession of child pornography

Output: Number of complaints received
Output: Number of investigations opened
Output: Number of complaints resolved (no cases opened)
Efficiency: Average caseload per investigator
Explanatory: Number of investigators
Explanatory: Actions antecedent to AGO involvement

GOAL D: Investigate and prosecute those accused of crimes against vulnerable persons in accordance with Section 43-47-5, et seq., Miss. Code Ann. (1972)

OBJECTIVE D.1. Investigate and prosecute crimes against vulnerable persons

Outcome: Minimum percent of convictions after indictment

D.1.1. STRATEGY: Investigate and successfully prosecute crimes against vulnerable persons

Output: Number of complaints received
Output: Number of investigations opened
Output: Number of complaints resolved (no cases opened)
Efficiency: Average caseload per investigator
Explanatory: Number of investigators
Explanatory: Actions antecedent to AGO involvement

GOAL E: Investigate and prosecute delinquent child support cases in accordance with Section 43-19-61, Miss. Code Ann. (1972)

OBJECTIVE E.1. Investigate and prosecute delinquent child support cases

Outcome: Minimum percent of convictions after indictment

E.1.1. STRATEGY: Investigate and successfully prosecute individuals who willfully, unlawfully, feloniously and knowingly refuse to provide for the support and maintenance of their natural children

Output: Number of complaints received
Output: Number of investigations opened
Output: Number of complaints resolved (no cases opened)
Efficiency: Average caseload per investigator
Explanatory: Number of investigators
Explanatory: Actions antecedent to AGO involvement

GOAL F: Investigate and prosecute claims of crimes against consumers related to scams, new and used car sales, telemarketing, identity theft, home repair fraud, intellectual property crimes, and mediate consumer complaints in accordance with Section 75-24-1, et seq., Miss. Code Ann. (1972)

OBJECTIVE F.1. Investigate and prosecute consumer-related crimes

Outcome: Minimum percent of convictions after indictment

F.1.1. STRATEGY: Investigate and successfully prosecute consumer related crimes

Output: Number of cases litigated
Output: Restitution to consumers
Output: Costs/Fees recovered
Efficiency: Average restitution to consumers per investigator
Explanatory: Number of investigators
Explanatory: Actions antecedent to AGO involvement
Explanatory: Type, quality and complexity of complaints

OBJECTIVE F.2. Mediate consumer complaints

Outcome: Average number of days to respond to consumer complaints

F.2.1. STRATEGY: Successfully mediate consumer complaints

Output: Number of phone calls received
Efficiency: Average restitution to consumers per investigator
Explanatory: Number of complaints
Explanatory: Actions antecedent to AGO involvement
Explanatory: Type, quality and complexity of complaints

GOAL G: Provide training for law enforcement, judges, private attorneys, prosecutors, and court personnel in the areas of domestic violence, dating violence, stalking, sexual assault, domestic abuse protection orders, and related matters including human trafficking and victim rights in accordance with Section 93-21-31, Miss. Code Ann. (1972), and administer the Mississippi Domestic Abuse Protection Order Registry and train court clerks, dispatch and law enforcement on usage of the Registry and the Mississippi Uniform Offense Report per Sections 93-21-9 and 93-21-25, Miss. Code Ann. (1972)

OBJECTIVE G.1. Provide training, guidance and resources in the areas of domestic violence

Outcome: Percentage of positive training evaluations

G.1.1. STRATEGY: Effectively train officials, law enforcement personnel and safety providers to combat interpersonal violence

Output: Number of law enforcement officers trained
Output: Number of prosecutors trained
Output: Number of court personnel trained
Output: Number of interpersonal violence victims assisted
Output: Number of SANE nurses trained
Output: Number of dispatchers trained
Output: Number of multi-disciplinary representatives trained
Efficiency: Average number of trainings per staff member
Explanatory: Number of staff
Explanatory: Actions antecedent to AGO involvement

GOAL H: Ensures compliance with state laws that prohibit the sale of tobacco products and alcohol to minors in accordance with Section 97-32-21, Miss. Code Ann. (1972) and oversees all Retailer Tobacco Prevention Education Programs per Section 97-32-3, Miss. Code Ann. (1972)

OBJECTIVE H.1. Conduct on-site inspections of retail establishments to ensure compliance with state laws that prohibit the sale of tobacco products and alcohol to minors

Outcome: Percentage of convictions vs. dispositions

H.1.1. STRATEGY: Conduct on-site inspections of retail establishments and provide retailer training

Output: Number of compliance checks

Output: Number of violations

Output: Number of retailer trainings

Output: Number of clerks trained

Output: Amount of fines and court costs recovered

Efficiency: Average case load per investigator

Efficiency: Average number of retailer trainings per investigator

Explanatory: Number of investigators

Program 8: Crime Victims Compensation

GOAL A: Provide financial assistance and support services to victims of violent crime and their family members in accordance with Section 99-41-1, et seq., Miss. Code Ann. (1972)

OBJECTIVE A.1. Relieve the hardships of crime victims and assist in their recovery whenever possible by providing compensation, direct services, advocacy, and public awareness and education to victims, their family members, law enforcement, court officials, and the public at large

Outcome: Percentage of claims processed timely

A.1.1. STRATEGY: Assist crime victims and their families in their recovery from violent crimes in a timely manner

Output: Number of Crime Victims Compensation claim applications received

Output: Amount of Crime Victims Compensation funds awarded

Output: Number of individuals assisted

Output: Number of Sexual Assault Forensic Exams funded

Efficiency: Average Crime Victims Compensation award

Efficiency: Average Sexual Assault Exam payment amount

Explanatory: Number of staff

Explanatory: Failure to provide appropriate information or documentation