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MPB Mission Statement

Mississippi Public Broadcasting's mission is to use its statewide broadcasting platforms of radio and television to provide quality programs designed to educate all ages, particularly early childhood groups; enlighten and inform the public on matters most important to Mississippians as well as provide vital emergency and safety messages during times of disaster.

MPB Philosophy

Mississippi Public Broadcasting is dedicated to high standards as a public broadcasting agency and works to educate and inform while providing compelling content that promotes positivity of Mississippi as well as content that tackles complex issues with fairness and respect specific to the state.

MPB Relevant Statewide Goals and Benchmarks

Goal 1 - Education: Public Schools

To make available a quality K-12 education for all Mississippians that prepares them, upon high school graduation, to enter the labor force with an employable skill or to successfully complete a higher education program.

• Benchmark 1 - Percentage of programs to improve early childhood learning and increase number of high school graduates ready for the workforce or better prepared to receive a college degree.

Goal 2 - Public Safety and Order

To protect the public's safety, including providing timely and appropriate responses to emergencies and disasters.

• Benchmark 2 - Percentage of safety messages and alerts on various platforms during emergencies.

Goal 3 - Health

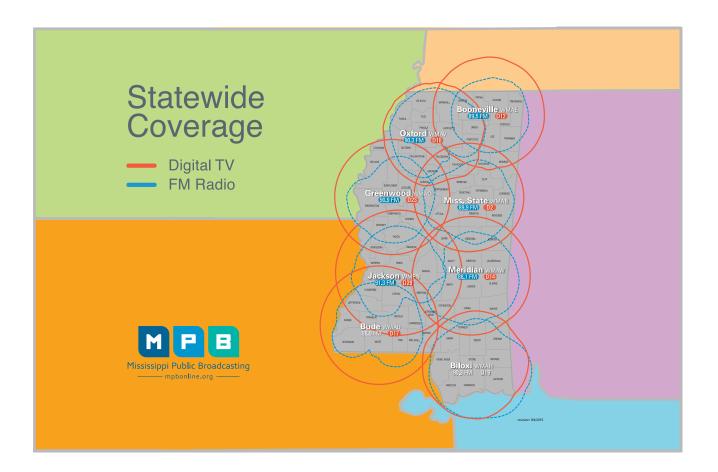
To provide Mississippians with the health-related information necessary to increase the length and quality of their lives.

• Benchmark 3 - Percentage of programs developed and promoted to address health issues.

Goal 4 - Government and Citizens

To create an informed and engaged citizenry by addressing social problems, educating Mississippians on the actions of elected officials and encouraging voter participation.

 Benchmark 4 - Percentage of programs addressing social problems, elected officials and the voting process.



Overview of Mississippi Authority for Education Television's Five-Year Strategic Plan

As MPB develops its five-year strategic plan, it is important to take a quick glance at the past. Mississippi decisionmakers some 50 years ago built a solid infrastructure for what is regarded as one of the most respected public broadcasting agencies in the country. That foresight has allowed MPB to craft a strategy for the future that will increase its standing as one of the nation's best public broadcasting entities. During the next five years, MPB will use the power of its broadcasting voice to increase programming distributed in state and nationally that highlights the great things occurring in Mississippi while also providing content on the state's opportunities.

As MPB continues to innovate, we will never stray from our core mission. Our mission provides the values and the principles by which a business must operate. MPB's core mission is to have an education department that will not rest until it reaches as many children as possible through our broadcasting and outreach in early-childhood education and dropout prevention. It is to produce topnotch educational radio and television programming. It is to produce a newscast that goes deeper than time-strapped commercial stations. It is to ensure all Mississippians and travelers to our state are informed during times of severe weather such as floods, tornadoes and natural disasters. It is to reach every corner of the state with the latest in technology to ensure that we are, as we say in public broadcasting circles, "America's largest classroom."

MPB is uniquely positioned to connect Mississippians from all corners through an information network that reaches into every household. MPB realizes the responsibility that comes with such power. It is MPB's goal to continue in the next five years to utilize it for the public good. To that end, our strategic goals call for:

1. Strengthening our position in the education community through the power of collaboration, use of technology and power of MPB's statewide network.

The main components of this strategy include: (1) MPB Education Department will strategically expand its early childhood services across the state. These services will be implemented in some of the following places - schools, libraries, community centers, museums and head start centers. The goal is to create partnerships and advocacy groups in each region. These partners will consist of educators, parents, businesses and community leaders, civic clubs, librarians and others. MPB will train these advocates to facilitate parent/student and teacher/student lesson plans and engagement activities that encourage family learning. MPB will provide toolkits and resources needed for each group to achieve success. This model follows the "it takes a village" concept. (2) MPB also plans to aggressively increase efforts in the area of workforce development by using its statewide network to inform Mississippians about key career sectors, provide resources for education and training, and disseminate information on how to overcome barriers to obtaining a career. We look to work with partners like the Mississippi Community College Board and the local Workforce Development Board. This program will include working in middle and high schools across the state. (3) MPB's Digital Education Network (DEN) has consistently reached approximately 2,000 students each year. This interactive technology, which enables us to connect schools through distance learning, has the potential and the capacity to reach even more students and encourage them to stay in school. Going forth, MPB will use the technology of DEN to enhance early childhood, workforce development, and teacher resource offerings. (4) MPB will increase the number of CEU course offerings and add more summer courses, which has not been done before. (5) MPB will create a teacher resource web portal that includes lesson plans solely related to MPB Mississippi-specific original broadcast programs and documentaries. This resource will be useful to teachers of all disciplines.



- **2.Emergency Response.** MPB will ensure Mississippians statewide are informed about how to stay safe during severe weather outbreaks such as floods, tornadoes, and natural disasters, such as hurricanes. MPB will stay on the air during these times, particularly during hurricanes on the Gulf Coast and ice storms in northern counties. Due to our central location, MPB radio is set up to broadcast during hurricanes; therefore, MPB's strategic plan calls for adding equipment that increases our capacity to broadcast during storms that could alter our broadcast ability in other regions. MPB will assist the Mississippi Emergency Management Agency during these times by providing the media pool feed to MEMA during emergencies as needed.
- 3. Programming. In the next three to five years, MPB has ambitious programming goals that will enhance the lives of Mississippians to challenge and engage them. Our goal is to supplement the 24-hour PBS KIDS programming with interstitials featuring the MPB-created character Ed Said. MPB also plans to expand its news and information programming offered on radio and television. Currently, MPB's Think Radio offers an impressive lineup of local shows, occupying more than 20 hours of the week. The greatest potential here is on the television side, where we currently have programs in development that will inform, entertain and enlighten Mississippians. We also will spotlight public affairs through broadcasts of @ISSUE. MPB also plans to produce programs on Mississippi's entrepreneurs and newsmakers.
- 4. Digital Improvement. As a statewide media outlet, with eight towers broadcasting both radio and television signals, along with 12 digital microwave sites, MPB must remain relevant across all platforms in today's crowded broadcast space. MPB must be prepared to develop content for a public accustomed to a 24/7 information cycle. Today information consumption has turned into an on-demand endeavor. No longer are people waiting around for their favorite show to hit the airwaves. They want their information now and in real time. Their desired content is as much entertainment and social media-based as it is investigative journalism.

Given the growth MPB has seen in user interactivity and the general decline in print readership, MPB is perfectly situated to tell Mississippi's story both in and out of state. We have significantly grown and will continue to grow our social media followers, subscribers to our free mobile app and audiences to our podcasts for locally produced programs, which are currently downloaded tens of thousands of times a month nationwide.







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Mississippi Public Broadcasting External/Internal Assessment

MPB has several external factors, which play a role in our ability to meet deliverables and our overall productivity.

- 1. Reliance on Federal Funding from the Corporation for Public Broadcasting. The Corporation for Public Broadcasting, by way of Congress, grants to each public broadcasting station a set amount of money each year. This figure fluctuates and is dependent upon the United States Congress, the size and geographic reach of a station, the number of other stations within a geographic market, the population a station serves, and all other non-federal support given to the station such as state appropriation and private donations. In other words, the more money a broadcast station receives from a state appropriation or from private donations, the more money it potentially will receive from the Corporation for Public Broadcasting. Currently, the funding from CPB makes up 18 percent of MPB's overall budget. Because Mississippi is a less populated state, the funding MPB receives is less than station counterparts. Should the number decrease, it would adversely affect our entire operation.
- 2. Natural Disasters. MPB has a highly sophisticated infrastructure that is made up of eight (8) transmitter sites and twelve (12) microwave sites throughout the entire state of Mississippi, which broadcasts both radio and television signals simultaneously. Should a natural disaster occur that significantly damages a portion of our infrastructure, funds previously allocated to creative and educational projects would then be funneled to engineering in order to repair any damage caused.
- 3. Corporate and Individual Support from Private Sources. MPB is fortunate to have a separate 501(c)(3) organization. This entity exists to serve and raise additional funds for MPB. Should private support drastically diminish, that too would affect MPB's ability to provide original content and potentially decrease funding from CPB.
- 4. Licensing of Public Broadcasting Programming. As a noncommercial public broadcast station, MPB is required to run programming from PBS (television) and NPR (radio). In order to provide this programming to the citizens of Mississippi, we must pay licensing fees for the rights to do so. Collectively, those fees run nearly \$1.6 million. Depending upon the cost of each program, which varies by program, our overall budget can be impacted should the licensing fees to air a program or programs greatly increase. This is a cost we are required to pay, but have no control over or negotiating power to lower.

5.Changes in Technology. MPB takes great pride and care in maintaining its infrastructure in order to bring a reliable television and radio signal to the citizens of Mississippi. Technology is ever changing and evolving. In order to maintain up-to-date broadcast equipment in line with federal regulations, it has and will continue to become necessary for MPB to allocate additional funds to that area. While PBS may provide some funding to local stations for projects like this, the programming delivery system to stations will continue to change in the next few years and require MPB to implement up-to-date broadcast equipment to ensure a reliable broadcast network to all Mississippians.

6.Changes in Energy Costs. MPB infrastructure that is made up of eight (8) transmitter sites and twelve (12) microwave sites throughout the entire state of Mississippi to broadcast both radio and television signals simultaneously. The average cost for electricity to all sites the past three years is \$1.1 million annually. Should energy costs increase it would impact our ability to produce original content because funds would need to be shifted in order to pay for the cost increase.

Mississippi Public Broadcasting's Goals, Objectives, Strategies and Measures by Program for FY 2022 thru FY 2026

PROGRAM 1: CONTENT OPERATIONS

GOAL A: Use our broadcast capabilities to bolster emergency preparedness and response services. See Miss. Code Ann. 37-63-1.



OBJECTIVE A.1: Provide statewide radio coverage and TV alerts during times of emergency.

Outcome: Inform citizens across the state of hazardous weather and other emergencies in a timely fashion so that they may prepare safety measures.

A.1.1. STRATEGY: Use live announcers to pinpoint location of emergencies.

Output: Increase radio and TV alerts during times of emergency.

A.1. 2. STRATEGY: Give advance warning to individuals in the path of danger.

Output: Number of warnings.

A.1. 3. STRATEGY: Identify sound and visual elements to capture the attention of users to better inform during emergencies.

Output: Number of sound and visual elements used.

A.1. 4. STRATEGY: Disseminate information about shelters, resources and services available to affected areas.

Output: Frequency of emergency information disseminated.

Efficiency: Percent increase in the number of radio broadcasts and TV alerts during times of emergency.

OBJECTIVE A.2. Promote public safety in general and especially during natural disasters and other crises.

Outcome: A safer, more informed Mississippi.

A.2.1. STRATEGY: Provide public safety notifications as requested by MEMA and other state agencies.

Output: Number of public safety notifications.

A.2.2. STRATEGY: Coordinate with MEMA and other state agencies to serve as an information source during times of crisis.

GOAL B: Use our multiplatform capabilities to educate Mississippians on how to improve their health. *See Miss. Code Ann.* 37-63-1.

OBJECTIVE B.1. Create user-friendly web page under the title of MPB Health to house MPB and PBS content that promotes health and well-being.

Outcome: Website visitors will access the website searching for specific health content and find new content relevant to their interests and needs.

B.1.1. STRATEGY: Post "healthy living" content on the MPB Health web page.

Output: Number of new "healthy living" pieces of content weekly.

B.1.2. STRATEGY: Post Southern Remedy radio content in a special section on the MPB Health web page.

Output: Five podcasts of Southern Remedy radio program presented weekly.

B.1.3. STRATEGY: Share "healthy living" content and other content from MPB Health to social media platforms.

Output: Number of "healthy living" pieces of content shared across platforms monthly.

B.1.4. STRATEGY: Promote MPB Health across MPB's broadcast channels (radio, television) through promos and on-air mentions.

 $\label{eq:output:number} \textit{Output:} \ \mathsf{Number} \ \mathsf{of} \ \mathsf{radio} \ \mathsf{and} \ \mathsf{TV} \ \mathsf{promos} \ \mathsf{created}.$

Efficiency: Percent increase of visitors viewing the healthy living related items from the current fiscal year to the next fiscal year.

GOAL C: Provide timely Mississippi-centric news and information that is both balanced and in-depth. *See Miss. Code Ann.* 37-63-1.



OBJECTIVE C.1. Produce radio programs Monday through Friday as a way to consistently provide reliable and valuable news and information to the citizens of Mississippi.

Outcome: The number of locally produced radio programs

C.1.1. STRATEGY: Promote MPB Radio content on all digital platforms

Output: Number of promos produced and aired.

Efficiency: Increase weekly average listeners of show from the current fiscal year to the next fiscal year.

OBJECTIVE C.2. Produce the @ISSUE television program as a way to consistently provide reliable and valuable news and information to the citizens of Mississippi.

Outcome: Mississippians will tune in regularly to watch the program or watch on demand as a way to get news from around the state.

C.2.1. STRATEGY: Shoot and edit new shows during each legislative session.

Output: Number of new @ISSUE episodes.

C.2.2. STRATEGY: Promote the show on MPB Television and MPB's other platforms.

Output: Number of promos produced and aired.

Efficiency: Increase average viewers of show from the current fiscal year to the next fiscal year.

GOAL D: Use mpbonline.org as a platform to provide updated information and resources provided by MPB. See Miss. Code Ann. 37-63-1.

OBJECTIVE D.1. Increase monthly average number of web site users.

Outcome: Listeners and viewers will go to mpbonline.org on a regular basis for the latest news, programs and episodes relevant to Mississippi.

D.1.1. STRATEGY: Upload and post new content to the website daily.

Output: Number of daily content posts.

D.1.2. STRATEGY: Share website content to social media channels.

Output: Number of content pieces shared across channels daily.

Output: Increase monthly average number of website site users from the current fiscal year to the next fiscal year.

D.1.3. STRATEGY: Create specific web or landing pages on pertinent issues.

Output: Number of web pages.

Output: Number of web visitors.

GOAL E: The MPB Television Department will produce and acquire quality television and video programs for broadcast and online presentation. These programs will educate, inform, and entertain the people of Mississippi, and also promote a positive image of Mississippi both within and outside the state. See Miss. Code Ann. 37-63-1.



OBJECTIVE E.1. Improve the quality of content and production value in all MPB Television productions.

Outcome: MPB Television will have more viewers because of improved production guality and improved promotion.

E.1.1. STRATEGY: Retain our most talented production personnel and provide ongoing training opportunities.

Outcome: Number of training opportunities.

Outcome: Number of employees trained.

E.1.2. STRATEGY: Create more production partnerships with established production entities both within and outside the state.

Outcome: Number of production partners.

E.1.3. STRATEGY: Critically appraise the quality of our original programs and their effectiveness with our audience.

Outcome: Number of program evaluations.

Outcome: Number of original shows licensed and broadcast nationally.

E.1.4. STRATEGY: Introduce new, promising programs and cease production of ineffective programs when warranted

Outcome: Number of new programs produced.

Outcome: Number of programs discontinued.

Efficiency: Average cost of producing new program.

E.1.5. STRATEGY: Increase production funding by developing show-specific sponsorships for more supportive underwriting.

Outcome: Number of shows underwritten.

Outcome: Amount of sponsorship dollars.

OBJECTIVE E.2. Acquire the highest quality programming available from other sources.

Outcome: TV viewership by offering quality acquired programs.

Outcome: Better serve our mission to educate, inform, and entertain.

E.2.1. STRATEGY: Critically appraise the quality of acquired programming and its effectiveness with our audience.

Output: Number of programs acquired.

Output: Cost of acquisition of programs.

OBJECTIVE E.3. Maximize the digital distribution of programs, in coordination with our broadcast schedules.

Outcome: Our digital audience will increase as viewers and listeners consistently move to digital platforms.

E.3.1.STRATEGY: Adapt our television content to other media, such as audio podcasts and online.

Output: Number of podcasts developed.

Output: Number of programs streaming online.

E.3.2. STRATEGY: Create promotional campaigns to build public awareness of MPB's online content.

Output: Number of campaign ads.

OBJECTIVE E.4. Distribute MPB original productions regionally and nationally.

Outcome: Mississippi will have a better image regionally and nationally.

Outcome: MPB will be known and valued for its production services and recognized as a co-production partner.

E.4.1. STRATEGY: Work with program directors in neighboring states for regional distribution of area-specific television content (e.g., *Fit to Eat, Mississippi Roads*).

Outcome: Number of programs distributed regionally.

E.4.2. STRATEGY: When creating programs of national interest, work with PBS and affiliated distributors to offer programs nationally.

Outcome: Number of programs distributed nationally.

OBJECTIVE E.5. Promote healthy eating for all Mississippians.

Outcome: Produce new programs and broadcasts related to Fit to Eat programming.

E.5.1. STRATEGY: Produce new *Fit to Eat* (or *Fit to Eat*-related) programs for broadcast and web.

Output: Number of Fit to Eat programs produced.

E.5.2.STRATEGY: Broadcast new episodes of *Fit to Eat* (or *Fit to Eat*-related) programs.

Output: Number of new Fit to Eat or related programs broadcast.

PROGRAM 2: EDUCATION SERVICES

GOAL A: Use our resources and programming to support kindergarten and school readiness for children and families. See Miss. Code Ann. 37-63-1.



OBJECTIVE A.1. Provide resources to parents on how to effectively support their children's educational and social and emotional development.

Outcome: Percentage increase in the numbers of parents attending workshops and conference sessions to receive information on resources and best practices.

Output: Number of parents attending workshops and conference sessions.

A.1.1. STRATEGY: Host parent workshops, academies, and conference sessions for parents.

Output: Number of workshops, academies and conference sessions for parents.

Efficiency: Percentage increase in the number of workshops, academies, and conference sessions for parents.

OBJECTIVE A.2. Use MPB Kids Club to help increase the use of MPB family resources.

Outcome: Parents/Teachers will use MPB online resources for Pre-K children.

Output: Number of parents and children attending MPB Kids events.

Efficiency: Percentage increase in the number of parents and children attending MPB Kids events.

Output: Number of users of MPB online resources for children and families.

Efficiency: Percentage increase of users using MPB online resources for children and families.

A.2.1. STRATEGY: Host MPB Kids Club events each year that incorporate programming, resources, and learning opportunities for children and their families.

Output: Number of MPB Kids Club events.

Efficiency: Percentage increase in number of MPB Kids Club events.

A.2.2. STRATEGY: Recruit new MPB Kids Club members during various educational outreach events throughout the year.

Output: Number of children recruited for the MPB Kids Club.

Efficiency: Percentage increase in participation in the MPB Kids Club.

A.2.3. STRATEGY: Use our broadcast capabilities to air instructional segments for children and their families.

Output: Number of broadcast segments produced and aired.

Efficiency: Percentage increase in the number of broadcast segments produced and aired.

OBJECTIVE A.3. Partner with other agencies and organizations with similar missions.

Outcome: Leverage MPB resources and make a greater community and educational impact with our programs and services.

Output: Number of partnering agencies and organizations.

Efficiency: Percentage increase in number of partnering agencies and organizations.

A.3.1. STRATEGY: Serve on advisory boards and committees to provide awareness of MPB services available

Output: Number of advisory boards and committees on which staff serve.

Efficiency: Percentage increase in number of advisory boards and committees on which staff serve.

OBJECTIVE A.4. Increase participation of students and schools in MPB's Arts in Education Programming.

Outcome: More schools and students will participate in MPB Arts and Education programming.

Output: Number of students and schools participating in MPB's Arts in Education Programming.

Efficiency: Percentage increase in the participation students and schools in MPB's Arts in Education of Programming.

A.4.1. STRATEGY: Continue to partner with organizations, such as the Mississippi Association of Educators, Mississippi Arts Commission, and Mississippi Alliance for Arts Education on Arts in Education Programming, such as the Mississippi Spelling Bee, Poetry Out Loud, and Read for the Record.

Output: Number of partnering organizations.

Efficiency: Percentage increase in the number of partnering organizations.

OBJECTIVE A.5. Expand the Ready to Learn initiative from Jackson to statewide.

Outcome: More preschoolers will benefit from a Ready to Learn-type Initiative and be prepared for kindergarten.

Output: Number of families, schools and communities using the Ready to Learn Initiative.

Efficiency: Percentage increase in number of participating children in the Ready to Learn Initiative.

A.5.1. STRATEGY: Continue to partner with Rotary Clubs in currently unserved or underserved geographic areas to expand parent-focused initiative, Parents Are Teachers Too.

Output: Number of Rotary Clubs sponsoring MPB.

Efficiency: Percentage increase in the number of Rotary Club sponsorships.

A.5.2. STRATEGY: Seek support from private partners to facilitate the expansion of the program into additional childcare centers across the state.

Output: Number of childcare centers using the Parents Are Teachers Too initiative.

OBJECTIVE A.6. Provide professional development for early childhood educators and professionals.

Outcome: Early childhood professionals will be equipped with resources and information needed to better educate children in their classrooms.

Output: Number of early childhood educators and professionals attending professional development sessions, workshops, and conference sessions.

Efficiency: Percentage increase in the number of early childhood educators and professionals attending professional development sessions, workshops, and conference sessions.

A.6.1. STRATEGY: Continue to utilize PBS children's programming and PBS KIDS resources for professional development sessions.

Output: Number of PBS children's programs and resources used.

Efficiency: Percentage change in the number of PBS children's programs and resources used.





Outcome: Participants will receive relevant educational and informational resources and engage in hands-on learning opportunities to aid in their growth and development.

Output: Number of virtual and community engagements/outreach events.

Efficiency: Percentage increase in the number of community engagements/outreach events.

GOAL B: Use our resources and programming to educate about workforce development across the state. See Miss. Code Ann. 37-63-l.

OBJECTIVE B.1. Increase public awareness of new and emerging employment sectors.

Outcome: Mississippians will be more aware of the key sectors where jobs are available in Mississippi and be equipped with knowledge and resources on training, development, education and strategies to overcome barriers.

Output: Number of media messages.

E iciency: Percentage increase in the number of media messages.

B.1.1. STRATEGY: Host summits and community forums.

Output: Number of summits and community forums hosted.

Efficiency: Percentage increase in the number of summits and community forums hosted.

Output: Number of attendees at summits and community forums.

Efficiency: Percentage increase in the number of attendees at summits and community forums.

OBJECTIVE B.2. Enhance the reach and capabilities of the Digital Education Network (DEN) in order to provide educational resources and instruction to more schools across the state.

Outcome: Students will be able to receive high school credits needed to satisfy graduation requirements.

Output: Number of students using the DEN services.

Efficiency: Percentage increase in the number of students using the DEN.

Output: Number of teachers using the DEN classroom.

Output: Number of course sections operated through the DEN.

Output: Total number of schools in the network.

B.2.1. STRATEGY: Recruit and sign up new schools.

Output: Number of participating schools.

Efficiency: Increase in the number of new schools.

B.2.2. STRATEGY: Increase awareness of the availability and capability of the resource by presenting and/ or exhibiting at educational conferences.

Output: Number of conference presentations and exhibits.

Efficiency: Percentage increase in the number of conference presentations and exhibits.

OBJECTIVE B.3. Provide high-quality, online professional development and resources for Pre K-12 educators and professionals

Outcome: Educators will become more knowledgeable in educational best practices and also earn Continuing Education Units (CEUs) necessary to renew their licenses.

Output: Number of Pre-K-12 educators and professionals receiving online professional development sessions.

Efficiency: Percentage increase in the number of Pre-K-12 educators and professionals receiving online professional development sessions.

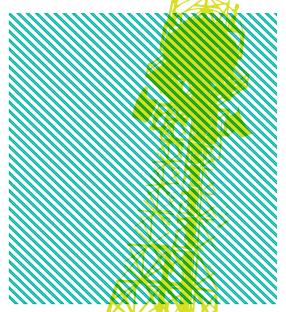
B.3.1. STRATEGY: Continue to utilize e-Learning for Educators for professional development sessions and develop relevant sessions focused on educational best practices.

Output: Number of course sessions offered.

Efficiency: Percentage increase in the number of course sessions offered.

GOAL C: Use our resources and programming for children's health education and awareness across the state. See Miss. Code Ann. 37-63-1.





OBJECTIVE C.1. Expand the reach of the Ed Said health initiative

Outcome: Children will be more aware of the importance of healthy eating, nutrition, and exercise.

Output: Number of children participating in Ed Said health initiative activities.

Efficiency: Percentage increase in the number of children participating in Ed Said health initiative activities.

C.1.1. STRATEGY: Host Ed Said general assemblies at schools or virtually across the state to promote healthy eating, nutrition, and exercise and engage students with interactive performances.

Output: Number of general assembly meetings held at schools or virtually across the state.

Efficiency: Percentage increase in the number of general assembly meetings held at schools or virtually across the state.

Output: Number of partnering schools utilizing the Ed Said health resources, videos, and materials.

Efficiency: Percentage increase in the number of schools utilizing the Ed Said health resources, videos, and materials.

C.1.2. STRATEGY: Partner with organizations and community groups to incorporate Ed Said outreach and activities into community events.

Output: Number of community partners and organizations.

Efficiency: Percentage increase in the number of community partners and organizations.

Output: Number of community outreach events utilizing the Ed Said health resources, videos, and materials.

Efficiency: Percentage increase in the number of community or virtual outreach events utilizing the Ed Said health resources, videos, and materials.

C.1.3. STRATEGY: Increase traffic to the Ed Said web site.

Output: Number of users using the Ed Said web site.

Efficiency: Percentage increase in the number of users using the Ed Said web site.

PROGRAM 3: TECHNICAL SERVICES

GOAL A: MPB will maintain and improve its infrastructure to ensure on-air reliability. See Miss. Code Ann. 37-63-9.

OBJECTIVE A.1. Improve and maintain broadcast efficiency.

Outcome: 95% or the best of our ability of on-air reliability.

A.1.1. STRATEGY: Be pro-active in maintaining microwave and broadcast equipment for radio and television.

Output: Do required maintenance weekly.

Efficiency: Percent of on-air reliability.

OBJECTIVE A.2. Maintain both radio and television coverage during times of emergency.

Outcome: 95% or the best of our ability of on-air reliability.

OBJECTIVE A.3. Be responsive in the completion of IT Help Desk Orders submitted.

Outcome: Number of IT Help Desk orders filled.

PROGRAM 4: ADMINISTRATION

GOAL A: As a catalyst and trusted voice for the betterment of Mississippi, provide leadership that helps to build relationships and become a part of key community networks, to increase knowledge of MPB programs and services and to provide indispensable resources to Mississippi families. See Miss. Code Ann. 37-63-1.

OBJECTIVE A.1. Improve the quality of life for Mississippians by sharing relevant information about health, education, culture, local tourism and history.

Outcome: Number of virtual and/or community engagements/outreach events.

A.1.1. STRATEGY: Plan events around content from various MPB Radio and MPB Television shows as well as education initiatives.

Output: Number of early childhood education events.

Output: Number of events derived from MPB Radio and MPB Television programs.

Output: Number of events to plan or attend focused on healthy lifestyles, culture, local tourism and history.

Efficiency: Percent increase in the number of virtual and/or community engagement events from the current fiscal year to the next fiscal year.

Explanatory: Adequate funding and available personnel.

OBJECTIVE A.2. Increase partnerships with other state agencies and community organizations to maximize state dollars and to help MPB serve more Mississippians.

Outcome: Increase state agency partnerships.

A.2.1. STRATEGY: Reach out to state agencies that share similar objectives with MPB.

Output: Number of state agencies partners.

A.2.2.STRATEGY: Reach out to local community organizations that share similar objectives with MPB.

Output: Number of new community organizations in different parts of Mississippi.

GOAL B: Use grant funding to enhance programs and services and to bolster community partnerships. See Miss. Code Ann. 37-63-11.

OBJECTIVE B.1.: MPB will have more grant money to help subsidize legislative and donor funding.

Outcome: New grant dollars acquired.

B.1.1. STRATEGY: Direct MPB staff members to seek and apply for grants.

Output: Number of staff members apply for grants.

B.1.2. STRATEGY: Identify new areas offering grants to fund MPB initiatives.

Output: Number of grants applications.

Output: New grant dollars acquired.

Efficiency: Percent increase of grant applications from the current fiscal year to the next fiscal year.

Efficiency: Percent increase in the amount of grant dollars received.

Explanatory: Grant availability for public broadcasting.

