

849-00

MISSISSIPPI STATE BOARD OF CHIROPRACTIC EXAMINERS

**FIVE-YEAR STRATEGIC PLAN
FOR THE FISCAL YEARS 2020 - 2024**

**5 - YEAR STRATEGIC PLAN
FOR THE FISCAL YEARS 2020 - 2024**

MISSISSIPPI STATE BOARD OF CHIROPRACTIC EXAMINERS

1. Comprehensive Mission Statement

The Mississippi Board of Chiropractic Examiners was authorized by legislation to safeguard life, health, property, and the public welfare in Mississippi in order to protect its people against unauthorized, unqualified, and improper applications of chiropractic by regulating the practice of chiropractic.

2. Philosophy

The philosophy of the Board is to adhere to the highest professional standards, to provide public protection and to oversee the Chiropractic profession.

The Board accomplishes these goals by examining education and training credentials, administering examinations for competency to practice, requiring continuing professional education, investigating practice complaints and providing penalties for violations of practice standards or ethical principles.

3. Relevant Statewide Goals and Benchmarks

Statewide Goal #1 **Economic Development** – To develop a robust state economy that provides the opportunity for productive employment of all Mississippians.

The Board's goal to seek out-of-state chiropractors to choose to practice in Mississippi will affect the following benchmarks:

Relevant Benchmarks #1

- Net job growth
- Annual percentage change in non-farm jobs
- Number of jobs in each of the MDA's seven targeted industries one of which is healthcare
- Average annual pay

Statewide Goal # 2 **Health** – To protect Mississippians from risks to public health and to provide them with the health-related information and access to quality healthcare necessary to increase the length and quality of their life

The goal to increase the number of practitioners in Mississippi will assist in meeting the following:

Relevant Benchmarks #2

- Number of health professional shortage areas
- Number of persons treated in emergency rooms for non-emergency issues and costs, for Medicaid patients and for all patients
- Occupational fatalities (number of fatalities from occupational injuries per 100,000 workers)

Statewide Goal #3 **Government and Citizens** – To create an efficient government and an informed and engaged citizenry that helps to address social problems through the payment of taxes, the election of capable leaders at all levels of government, and participation in charitable organizations through contributions and volunteerism

The Board of Chiropractic Examiners is regulatory in nature and provides its services at no cost to the general public as all revenue is derived from licensees.

Relevant Benchmarks #3

- Regulatory efficiency: average length of time to resolution of documented complaints to professional licensing agencies
- Number and average cost of regulatory actions taken, by regulatory body and type of action
- State dollars saved by providing government services online

4. Overview of the Agency 5 - Year Strategic Plan

The Mississippi State Board of Chiropractic Examiners has targeted as our goals for the next 5 years areas of concern that the general public be better served in their alternative health care needs by upgrading the law governing chiropractic.

Over the next 5 years, this agency plans to actively seek qualified chiropractors to consider Mississippi as their choice of location to practice chiropractic. This will be done by working closely with the chiropractic colleges. In the short run the Board is upgrading the renewal process by allowing credit cards to be used to pay for the renewals. During the last Sunset Review, our requirements for Mississippi licensure were upgraded and brought more in-line with national requirements. This has allowed us to get better qualified applicants.

This agency is a self-funded agency. Our operating funds are generated by examination, licensure, and re-licensure fees for the chiropractor, chiropractic assistants, radiological technologists, and chiropractic claim reviewers on a yearly basis.

5. Agency's External/Internal Assessment

The Mississippi State Board of Chiropractic Examiners is composed of 5 chiropractors, one from each Congressional District, one at-large, and the State Board of Health Director. An attorney from the Attorney General's office is assigned to our agency. She attends all meetings and offers legal advice and suggestions. The Board meets in open meetings and examines quarterly. State statute and rules and regulations are in place to properly insure that the consumers are protected. Accurate minutes of all transactions of business are recorded and are open for public inspection. Budget constraints are considered when new projects are proposed.

The Board performs an annual assessment of its fiscal policies and procedures through an extensive internal control review. The annual budget process also allows our board members a mechanism to review the overall fiscal climate of the Board which is not provided when the quarterly financial reports are reviewed during its meetings. Finally, the review of the agency's goals and objectives during this planning process provide an additional internal assessment of the agency's accomplishments.

At the close of FY14, the Board hired a third-party consulting firm to assist it with its accounting functions. This action provided an additional layer of internal control since prior to this time the Board's sole employee conducted the fiscal operations of the office.

External factors affecting the Board include changes in national legislation which could radically affect the way health care is administered in Mississippi. The number of graduates from chiropractic colleges could also have an effect on the goals set by the Board.

6. Agency Goals, Objectives, Strategies and Measures by Program for FY2020 through FY2024

The Board currently has one program: Licensure and Regulation.

Goal A.1: Actively seek qualified chiropractors to consider Mississippi as their choice of location to practice chiropractic

Objective A.1: Increase the number of licensed chiropractors practicing in Mississippi

Outcome: Mississippi receive better care and are better protected from health risks

Strategy A.1.1 Work with chiropractic colleges to obtain qualified applicants

Output: Issue new licenses to qualified applicants

Efficiency: Increase the number of new applicants between 5 -20 percent over the next five years.

Goal A.2: License chiropractors, chiropractic assistants, radiological technologists, and chiropractic claim reviewers

Objective A.2: Ensure that public health is safeguarded and consumers are served by qualified licensed personnel

Outcome: Ensure all applicants and certificate renewals meet the minimum qualifications to Mississippi receive better care and are better protected from health risks

Strategy A.2.1: Attend national meetings to gain a comprehensive understanding of the national health challenges and changes in national licensure standards.

Output: Training is received

Efficiency: Each Board member, Executive Secretary and Board Attorney attend one national meeting bi-annually.

Strategy A.2.2: Review all applications and certificate renewals for education and training credentials.

Output: Licenses and certificate renewals are issues to individuals meeting the minimum requirements as required by State law and Board rules and regulations.

Output: Implement online renewals for license holders

Efficiency: Increase the number of renewal applications received online by 50%

Goal A.3: Regulate the practice of chiropractic in Mississippi

Objective A.3: Protect the public against unauthorized, unqualified and improper applications of chiropractic

Outcome: Safeguarded public health.

Strategy A.3.1: Receive and investigate complaints from Mississippi consumers

Output: Conduct investigations and hold board hearings

Efficiency: Reduce the number of valid complaints received by 10%

Efficiency: Reduce the length of time to resolve documented, valid complaints

Goal A.4: Ensure public safety through examination of all qualifying applicants.

Objective A.4.1: Protect the public the public against unauthorized, unqualified and improper applications of chiropractic

Outcome: Safeguarded public health and ensure practitioners have knowledge concerning the state chiropractic law and rules and regulations pertaining to Mississippi

Strategy A.4.1.1: Administer a jurisprudence examination

Output: Licenses are issues to individuals passing the state jurisprudence examination.

Efficiency: Increase the rate of passage of the examination by 10%